1 Participant ID *						
2 How much time do you think the upgrade process took?						
(Without lookin	g at your clock	;)				
<ul><li>Less than 3</li><li>30 minutes</li><li>1 hour – 1 h</li></ul>		f				
<ul><li>1 hour and a</li><li>More than a</li></ul>	a half — 2 hou 2 hours	rs				
How do you	think the u	pgrade prod	cess went?			
0 It was challengin	ng	2	3 Neutral	4	5	6 t went smoothly
To what exte	ent did you	feel in conti	rol of the upg	grade proce	ss?	
O Not at all in cont	O 1	2	3 Neutral	4	5 Comp	6 oletely in control
How comfor upgrade pro	_	you with the	e degree of c	ontrol that y	you had dui	ring the
0	0	2	3	O 4	5	6
Not comfortable at all			Neutral		Extremely comfortable	

## Submit

Never submit passwords! - Report abuse